

# **Knowledge Base Article**



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#### Overview

This article describes how to record a **Credit Report** for a youth in custody. Credit Reports are required to be requested every year from each of the 3 Credit Reporting Agencies for youth in custody who are 14 years and older.

In Ohio Administrative Code Rule 5101:2-42-19 | Requirements for the provision of independent living services to youth in custody, section (J) states, "For each child in the custody of the PCSA or PCPA who has attained the age of fourteen, the PCSA or PCPA shall request a credit report from each of the three major credit reporting agencies (CRA) each year until the child is discharged from substitute care. This may be completed simultaneously or separately throughout the year.

- (1) A request shall be submitted to at least one CRA by the first semi-annual review (SAR) held after the child attains the age of fourteen.
- (2) The PCSA or PCPA shall ensure each child in agency custody who has attained the age of fourteen or older until emancipation, annually receives all copies of their consumer credit report. The PCSA or PCPA shall assist the youth in interpreting the credit reports.
- (3) The PCSA or PCPA shall assist youth in the resolution of any inaccuracies reported on any of the credit reports by working with the Ohio attorney general's office.

#### **Recording a Credit Report**

Complete the following steps to record the **Credit Reports**. The Credit Reports will pull into the youth's Case Review and Semi-Annual Review.

#### Navigating to the Credit Reports Screen

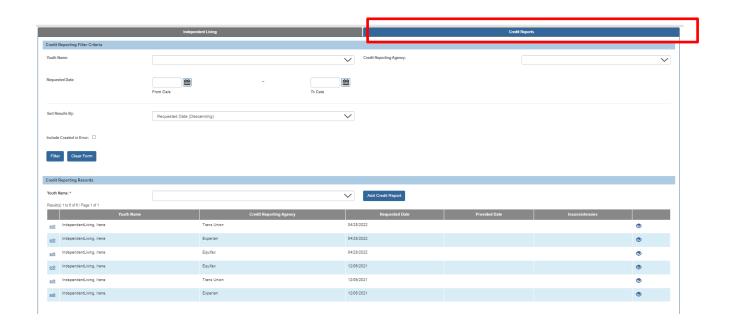
1. Within an Ohio SACWIS Case, click on the **Independent Living** left-hand navigation link.



Click the Credit Reports tab.

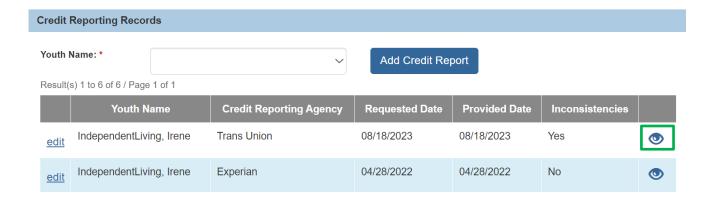
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The Credit Reporting Filter Criteria screen appears displaying the Credit Reporting **Records** grid.

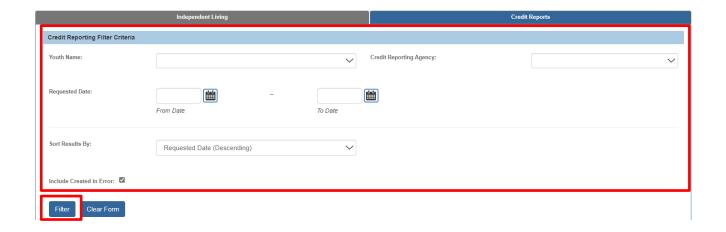
Note: You can hover the mouse pointer over the oicon to display the first 400 characters of the narrative.



- 3. To filter and/or navigate through a long list of **Credit Reporting Records**, you may:
  - Enter Filter Criteria (such as the Youth Name and/or Credit Reporting **Agency**) and click the **Filter** button to shorten the list of records.

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Click the page navigation buttons below the **Credit Reporting Records** grid to move between additional records.



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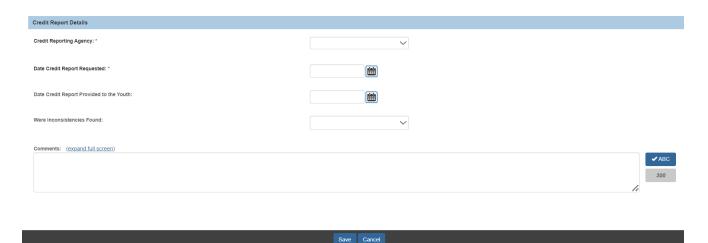
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#### **Adding a Credit Reporting Record**

- 1. In the Youth Name field, select the appropriate name from the drop-down list. (Required)
- Click the Add Credit Report button.



#### The Credit Report Details screen appears.

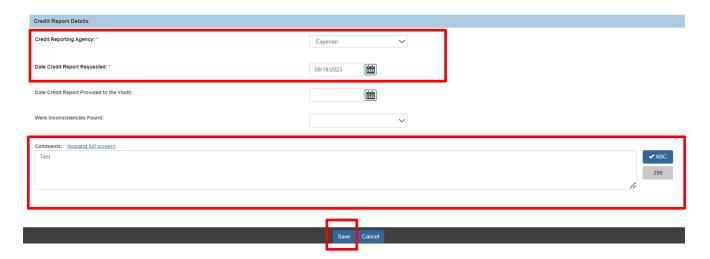


#### On the Credit Report Details screen:

- 1. In the **Credit Reporting Agency** field, select the name of the appropriate credit reporting agency. (Required)
- Enter the Date Credit Report Requested. (Required)

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- 3. Enter additional information in the **Comments** field, if desired.
- 4. Click the Save button.

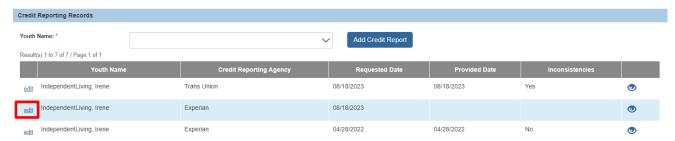


The Credit Reporting Filter Criteria screen appears.

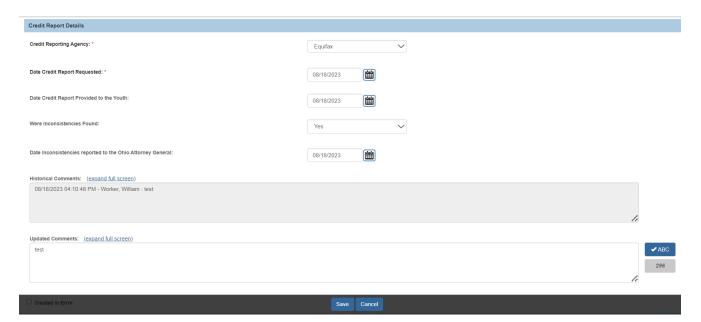
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#### **Editing a Credit Reporting Record**

- 1. Navigate to the Credit Reporting Filter Criteria screen displaying the Credit Reporting Records grid using the steps previously discussed.
- 2. Click the **Edit** link beside the appropriate credit reporting record.



#### The Credit Report Details screen appears.

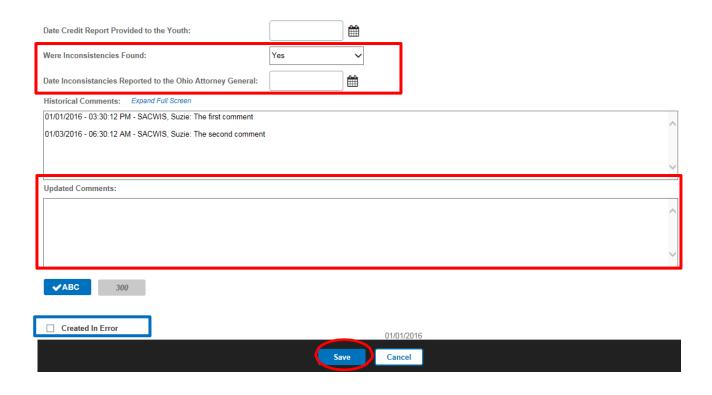


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3. Enter or modify information as appropriate.

Note: Upon save, Credit Reporting Agency and Date Credit Report Requested will not be editable. When Date Credit Report Provided to the Youth, Were Inconsistencies Found, and Date Inconsistencies Reported to the Ohio Attorney General are entered and saved, they will no longer be editable.

4. If you selected **Yes** in the **Were Inconsistencies Found** field, you must enter the Date Inconsistencies Reported to the Ohio Attorney General. This date must be the day of or after the **Date Credit Report Requested**.



5. The **Historical Comments** field displays any comments that were entered previously and is not editable. Enter any additional or updated information in the **Updated Comments** text field. (Optional)

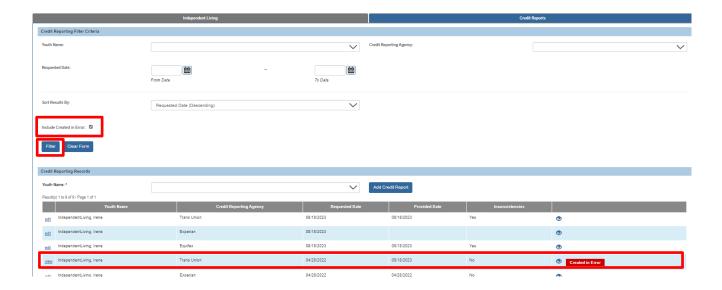
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**Note:** After saving this record, any comments entered in the **Updated Comments** field will be added to the previous Comments and will display in the **Historical Comments** field (as shown by the "second comment" in the example above).

- 6. If this record was created in error, click the **Created in Error** checkbox (shown in blue above).
- 7. Click the **Save** button.

The Credit Reporting Filter Criteria screen appears displaying the Credit Reporting Records section.

**Note:** If you marked the record as **Created in Error**, it will no longer display in the grid by default. To display these records, click the **Include Created in Error** checkbox in the Filter Criteria section of the screen and click the **Filter** button. The grid will display a **Created in Error** indicator beside the relevant records as shown below.



If you have additional questions pertaining to this Deployment Communication, please contact the <u>Customer Care Center</u>.

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